

Acceptable Waste Policy

For waste delivered by residents to NTMWD facilities

Purpose

The purpose of this bulletin is to describe the types and quantity of residential waste that are acceptable at North Texas Municipal Water District's (NTMWD's) transfer stations and 121 Regional Disposal Facility (121 RDF) at no charge to Member City residents. The NTMWD's Member Cities consist of Allen, Frisco, McKinney, Plano and Richardson. These Member Cities directed the NTMWD to provide the described service at no charge to their residents.

The Member Cities believe the rules described herein **will provide each resident with the benefit of being able to dispose of typical household waste twice monthly, at no additional cost** for waste that due to volume cannot be placed inside the city prescribed containers. However, this service is not intended to provide a method for residents to dispose of large volumes of wastes generated by home improvement or replacement projects, or any wastes generated by a household that could be considered above the typical waste amount generated by a residence. Additionally, this service is not intended for contractors to dispose of residents' home improvement waste at no cost. **When properly utilized, this service provides the resident with a significant benefit as it allows each household the ability to dispose of up to 24 loads at no additional charge each year.**

Check-In

- Loads must arrive in a passenger vehicle or pick-up truck. Trailers of any size are also acceptable, as long as they are towed behind a passenger vehicle or pick-up truck. Flat bed trucks rented from companies such as Home Depot and Lowe's are acceptable. Stake bed trucks and box trucks are not acceptable under this program. Residents using a stake bed truck and box truck must pay for disposal services.
- The Member City resident must present their most-recent city-issued utility bill that reflects solid waste services (payment due date within one past or future calendar month of visit date to facility) and a current Texas driver's license; address must match both documents. For example, resident arrives on March 2. An acceptable city-issued utility bill has a payment due date ranging from February 2 through April 2.
- In addition to the original paper copy of the most-recent city-issued utility bill, the following electronic formats are acceptable for paperless city-issued utility bill customers:
 - Paperless invoice presented on a smart phone or tablet or,
 - Printed version of paperless invoice.

OR

- Present written authorization from a Member City, in City specific format for scenarios such as new resident or lost city-issued utility bill.

Acceptable Waste Delivered by Residents

Disposal

Wastes generated within the residential property that are up to 6 feet for any given dimension. Examples of acceptable waste include:

- Food waste
- Packaging material
- Furniture
- Tile
- Rolled rugs, carpet, and carpet pads
- Stained/painted wood or fence panels
- Grills (no propane tanks, either empty or full)
- Lawn furniture
- Lawn mowers with gasoline and oil removed
- Bicycles

Recycling

The following materials may be dropped-off by residents to be recycled:

- Metal appliances (e.g., air conditioners, refrigerators, water heaters, washing machines, and dryers) - **Not accepted at the Custer Road Transfer Station.** All other facilities still accept metal appliances.
- Used oil (maximum of 5 gallons per visit)
- Used oil filters
- Whole passenger vehicle tires (maximum of 4 per visit)
- Brush and untreated/unpainted wood - no fence panels - (accepted at Custer Road Transfer Station only)*

Unacceptable Waste Delivered by Residents

The following wastes are not allowed to be dropped off for disposal or recycling:

- Waste generated by any other type of business (unless paying for disposal)
- Household hazardous waste and chemicals
- Brick**
- Soil**
- Concrete**
- Shingles**
- Contractor waste generated at a residence or at their business. Contractors may dispose of their waste at the NTMWD 121 RDF upon paying the posted gate rate, or may use NTMWD's transfer stations or NTMWD's 121 RDF provided they have properly established an account with the NTMWD Finance Department. **To reach the 121 Landfill call (469) 626-4452.** To set up an account, or inquire about terms and conditions, please contact NTMWD at CommercialSolidWaste@ntmwd.com.

**Resident-delivered brush and wood (no fence panels) may be accepted at the Custer Road Transfer Station wood grinding operation provided it is less than 8 feet in any dimension and unpainted or unstained.*

***Residents may dispose of these wastes as part of the free residential waste drop-off provided these wastes make up 10 percent or less of the total amount by volume being disposed. The entire load will be rejected if unacceptable wastes comprise more than 10 percent of the load. Residents may then pay for disposal at NTMWD's 121 RDF.*