

## **NEWS RELEASE**

## **FOR IMMEDIATE RELEASE**

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North Texas Municipal Water District Experienced a Sanitary Sewer Overflow in Its Lower White Rock Creek Interceptor System in the City of Plano; No Threat to Drinking Water

(Wylie, Texas – June 28, 2018) The North Texas Municipal Water District has experienced a spill of domestic wastewater from its Lower White Rock Creek Interceptor System in the City of Plano. NTMWD has repaired the damaged pipeline; initiated cleanup activities; returned the Lower White Rock Creek Interceptor System back to normal operation; and is assessing the environmental impacts.

The sanitary sewer overflow began on June 27, 2018 at approximately 3:45 p.m. and was stopped at approximately 2:30 a.m. on June 28, 2018. The estimated volume is 1,069,000 gallons. This overflow occurred due to a contractor boring into the wastewater transmission pipeline. The sanitary sewer overflow occurred in the area near Village Creek Drive and north of the George Bush Tollway in the City of Plano. The spill traveled approximately 1 mile to White Rock Creek, about 12 miles from its confluence with White Rock Lake.

The sanitary sewer overflow did not impact potable water systems. White Rock Lake is not a water supply source for Dallas Water Utilities. Drinking water delivered by NTMWD and Dallas Water Utilities is safe for human use and consumption. Environmental assessments are underway, and any detectable downstream environmental impacts will be treated in accordance with applicable laws and regulations.

NTMWD personnel have notified the appropriate local governmental officials, the TCEQ Regional Office, and the Texas Parks and Wildlife Department of this event. Persons using private drinking water supply wells located within 1/2 mile of the spill site or within the potentially affected area should use only water that has been distilled or boiled at a rolling boil for at least one minute for all personal uses including drinking, cooking, bathing, and tooth brushing. Individuals with private water wells should have their well water tested and disinfected, if necessary, prior to discontinuing distillation or boiling. The water supplied

by your local municipality, whether directly through your faucet or provided to a wholesale customer, is safe to drink and may be used for personal use.

The public should avoid contact with the waste material, soil, or water in the area potentially affected by the overflow. If the public comes into contact with waste material, soil, or water potentially affected by the overflow, they should bathe and wash clothes thoroughly as soon as possible.

Should you have any questions regarding this matter, please read the SSO FAQ posted on the NTMWD website at <a href="https://www.ntmwd.com/documents/sanitary-sewer-overflows-faq/">https://www.ntmwd.com/documents/sanitary-sewer-overflows-faq/</a> or contact Denise Hickey, Water Resource Programs and Public Education at 972-442-5405 or by email, <a href="mailto:dhickey@ntmwd.com">dhickey@ntmwd.com</a>.

## **About NTMWD**

The North Texas Municipal Water District is the regional wholesale provider of water, wastewater and solid waste services for approximately 1.6 million residents across 10 counties in North Texas - one of the fastest-growing regions in the U.S. For more information, visit www.NTMWD.com.

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