

MEDIA RELEASE

FOR IMMEDIATE RELEASE

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North Texas Municipal Water District Has Identified and Contained a Leak From its Lower White Rock Creek Force Main in the City of Plano; No Threat to Drinking Water

(Wylie, Texas – August 16, 2018) The North Texas Municipal Water District (NTMWD) has experienced a leak of domestic wastewater from its Lower White Rock Creek Force Main in the City of Plano near the intersection of Preston Road and George Bush Tollway.

NTMWD discovered the leak on August 10, 2018 at approximately 10:00 am. The volume recently exceeded 100,000 gallons. With the exception of approximately 1,500 gallons, the wastewater has been contained and pumped back into the wastewater collection system. Field investigations indicate the wastewater did not reach a waterway. The Lower White Rock Creek Force Main remains in operation and NTMWD personnel have been onsite continuously monitoring the situation. Due to the location and complexity, the repair is anticipated to take several weeks.

The sanitary sewer leak did not have any impacts to the environment or the NTMWD potable water system. Drinking water delivered by NTMWD is safe for human use and consumption. The water supply by your local municipality is safe to drink and may be used for personal use.

NTMWD personnel have notified the appropriate local governmental officials and the TCEQ Regional Office of this event, and are coordinating with the City of Plano.

Should you have any questions regarding this matter, please contact Denise Hickey, Water Resource Programs and Public Education at 972-442-5405 or by email, dhickey@ntmwd.com.

About NTMWD

The North Texas Municipal Water District is a regional wholesale provider of water, wastewater and solid waste disposal services for 1.7 million residents in the north Texas counties of Collin, Dallas, Denton, Fannin, Grayson, Hopkins, Hunt, Kaufman, Rains, and Rockwall – a service territory covering 2,200 square miles. For more information, visit NTMWD.com.

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