



**NORTH
TEXAS
MUNICIPAL
WATER
DISTRICT**

NEWS ADVISORY

FOR IMMEDIATE RELEASE

Media Contact:

Janet Rummel

Public Relations Officer

jrummel@ntmwd.com

(972) 804-9304 mobile

NTMWD Placed Large Water Line Back into Service in Richardson ***Mandatory outdoor watering restrictions no longer needed***

WYLIE, TX – September 3, 2018: The North Texas Municipal Water District (NTMWD) repaired a section of 72-inch-diameter treated water pipeline that experienced a break in the 4500 block of Crystal Mountain Drive in Richardson last Thursday afternoon. The pipeline has been repaired, and was placed back into service at approximately 4:15 p.m. today. With the pipeline back in normal operation, NTMWD is informing cities served by this pipeline that curtailment of outdoor watering is no longer needed. The regional response to conserve water while repairs were being completed was critical to ensure that adequate water supplies would be available.

The pipeline break involved one of two major water transmission lines that serve the City of Richardson and surrounding communities, including Garland, Murphy, Plano, Sachse and Wylie. While NTMWD forecasted the ability to continue meeting water demands through the duration of repairs, the request to curtail outdoor watering was a precautionary measure to ensure continued water service for essential needs. Water quality has not been affected.

“We would like to thank all individuals and crews that have worked around the clock to restore full water service to thousands of people in the area served by this pipeline,” said Tom Kula, NTMWD Executive Director. “It is anticipated that the roadway will require several weeks for repair.”

The NTMWD will continue to work to determine the cause of the pipeline failure and will communicate with affected homeowners, as additional information is available.

Updates will be posted online at NTMWD.com.

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About NTMWD

The North Texas Municipal Water District is the regional wholesale provider of water, wastewater and solid waste services for about 1.7 million residents across 10 counties in North Texas - one of the fastest-growing regions in the U.S. For more information, visit www.NTMWD.com.